

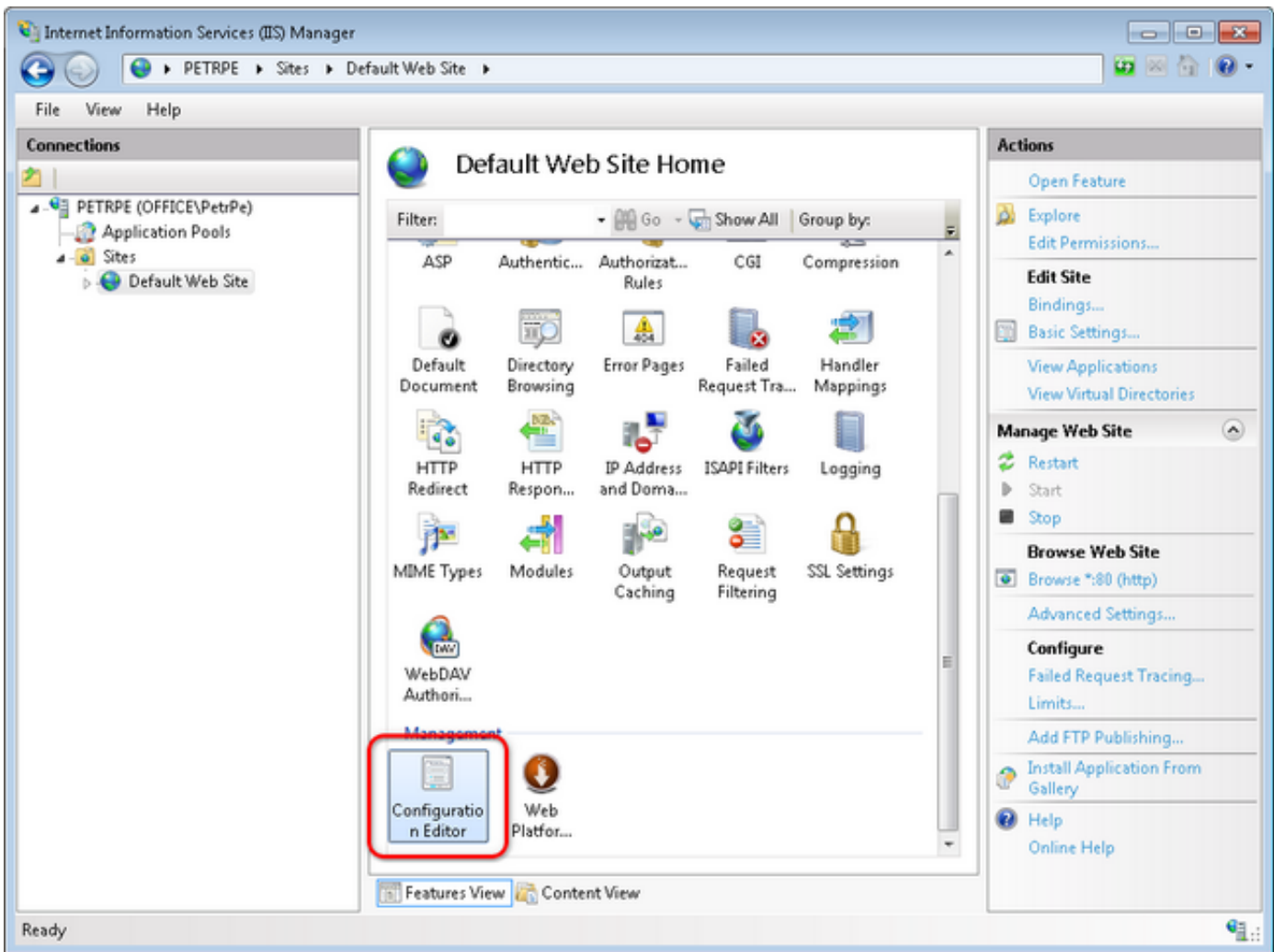
Installation and deployment > Additional configuration tasks > Custom URL extensions and extensionless URLs:

Lock violation on IIS7



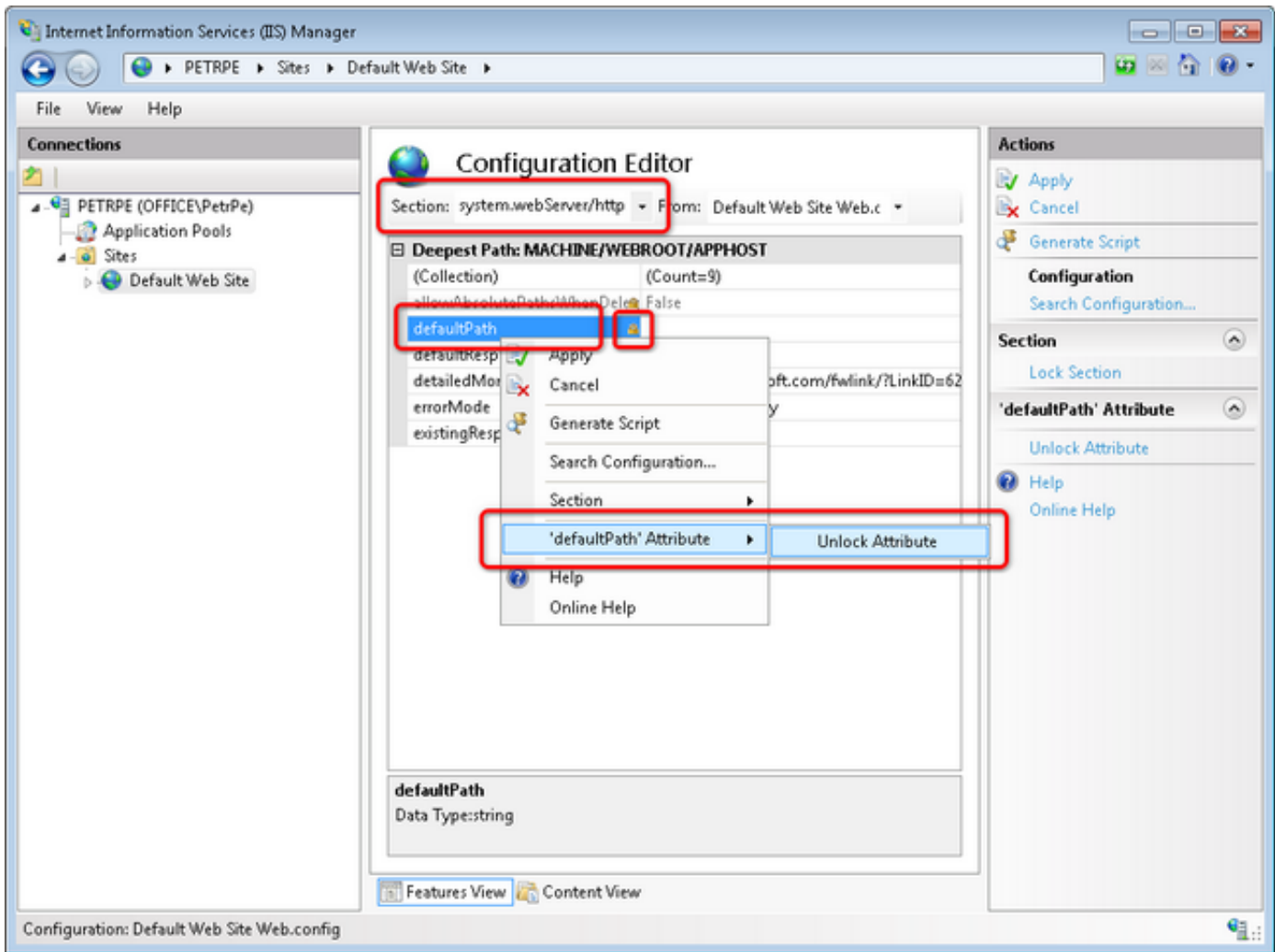
When configuring your IIS 7 (or later) to allow custom extensions or extension-less URLs, especially if you're running Kentico CMS in a virtual directory, you may receive the **Lock violation** error message. This typically doesn't allow you to specify the path settings in step 4 of the instructions for using `cmspages/handler404.aspx` described on [this page](#).

The reason is most probably a locked **defaultPath** attribute in the **httpErrors** section. You can check and unlock it in **IIS Manager**. Select your site (IIS site) and open **Configuration Editor** (it is included in the *Management* section in the standard installation of IIS 7.5; if you are using IIS 7, you can download and install it as a part of the [IIS7 Administration Pack](#)).



In Configuration Editor, choose **webServer/httpErrors** from the **Section** drop-down list.

If there is a **lock icon** next to the **defaultPath** attribute name, right-click on the attribute name and select the **'defaultPath' Attribute -> Unlock Attribute** action from the context menu. If the option is missing in the context menu, you will probably have to unlock it on a higher level in the IIS tree, i.e. on the parent site or on the root of the server.



Click **Apply** to save the changes and from now, the *Lock violation* errors shouldn't appear.

Page url: http://devnet.kentico.com/docs/devguide/index.html?lock_violation_on_iis7.htm